

## Referral Incentive T&C's

16/09/2016

1. Passmore Group & its three business divisions: More Bathrooms; More Ability & More Build are trading names of B&K Passmore Limited. Any reference to the Passmore Group is all encompassing of the business and its three divisions.
2. To qualify for the referral incentive and/or discount the recommendee must live in Yorkshire, be aged 18 years or over at time of enquiry and subject to our 'service area' commutability.
3. To qualify for the referral incentive and/or discount the recommendee must be a private home owner. Nominated enquiries for residents of council houses, housing associations, rented properties & landlords, student properties and residential homes are not eligible.
4. The referral incentive entitles an existing customer (recommender) to refer a friend or family member (recommendees') to any one of our service areas. In the event of a placed order the recommender will receive £100 cheque once the works commence where as recommendee will receive £100 discount off their order total. There is no limit to the amount of people that a recommender can refer, nor is there a limit to the number of times a referral will be paid.
5. Incentives to the recommender will not be paid in the event of a 'cancelled order'.
6. Incentives to the recommender will be paid once work has commenced at the recommendees' property.
7. To qualify for the incentive and/or discounts a minimum order of £1,000 excluding VAT is required – see point 15.
8. Recommenders must be existing customers in order to qualify to recommending a friend or family member.
9. Existing customers whose project formed part of a disabled facilities grant, council adaptation, council tender or contract may recommend a friend or family member and be eligible for the incentive if this recommendation results in a private sale – see point 11.
10. Recommendee discounts are not eligible to those whose order forms part of a disabled facilities grant, council adaptation, council tender or contract.
11. In the event of the council, contract or housing association organisation undertaking a 'means test' and withdrawing a funding application if the works go ahead under the council quote rather than a private sale the incentive is not eligible due to pricing parameters.
12. The referral incentive and/or discount is eligible from 16<sup>th</sup> September 2016 only and may be withdrawn at any time without prior notice.

13. Recommendations made prior to 16<sup>th</sup> September 2016 are not eligible to the incentive and or discount.
14. By submitting a recommendee you and 'them' are agreeing into a binding contract whereby all standard business terms & conditions apply. Guarantees & warranties are also unaffected.
15. All recommendees' are subject to receive full service design, supply and installation by the Passmore Group and any of its 3 divisions. Discount cannot be spent on a single aspect of our full service offering – i.e. supply only, in which the incentive will also be withdrawn.
16. All incentives and/or discounts are non-transferable to another person. Neither is exchangeable for cash, tickets or other services in which they are not intended.
17. All visual representations; photography, graphics and illustrations, used within the referral promotion are not in any way a declaration of product choices.
18. Incorrectly completed submission forms (web or post) or those containing content which we judge to be inappropriate will be disqualified.
19. Inappropriate comments regarding referral scheme on any online channel will be removed, reported to the provider and disqualified from present and future promotions.
20. All works, design, supply of product choices and installation are subject to survey.
21. If you are recommended to us we will contact you via the telephone number that was provided to us at the time of entry. If we cannot make contact with you within 14 days of receiving your details then the submission will be disqualified.
22. We do not share your personal information with third parties. All information is treated in accordance with current UK data protection legislation with care and confidentially by Passmore Group. Data will only be gathered and processed for the referral scheme and future promotions.
23. By submitting details in line with the referral scheme you and 'them' are agreeing to be contacted by Passmore Group with information about our products, services and company news.
24. Passmore Group reserve the right to amend these terms and conditions at any time without prior notice.