

Terms & Conditions of Sale: These Terms & Conditions apply to all purchases made during the Otley Showroom Clearance Sale. By signing the invoice, the customer confirms acceptance of these terms.

1. Nature of Goods

- 1.1 All items are ex-display products and may show signs of installation, prior use, removal, handling or cosmetic wear.
- 1.2 All items are sold strictly “**as seen**” in their current condition.

2. Inspection & Condition

- 2.1 The customer confirms they have inspected the item prior to purchase.
- 2.2 The customer accepts the item in its existing condition at the point of sale.
- 2.3 Photographs taken at the time of sale form part of the condition record.

3. Pricing & Payment

- 3.1 Items are sold on an “Open to Offer” basis.
- 3.2 Once an offer has been accepted and payment processed; the sale is final.
- 3.3 Full cleared payment is required at the time of purchase.
- 3.4 Payment must be made via the official card machine. No cash, deposits, part-payments or IOUs are permitted.
- 3.5 No item will be released without proof of payment.

4. Returns & Refunds

- 4.1 All items are sold as seen.
- 4.2 No returns, refunds or exchanges will be offered except where required by statutory rights.
- 4.3 Nothing in these Terms limits the customer’s rights under the Consumer Rights Act 2015.

5. Collection

- 5.1 Items must be collected within the agreed collection window (as stated on the invoice).
- 5.2 Customers must present their invoice at the point of collection.
- 5.3 Collection must be signed for upon release.
- 5.4 Risk passes to the customer upon collection.

6. Failure to Collect

- 6.1 Items not collected within the agreed timeframe may be deemed abandoned and resold.
- 6.2 No refunds will be issued for items not collected within the agreed period.

7. Removal & Installation

- 7.1 Customer Sales: removal from the showroom will be undertaken by authorised staff only.
- 7.2 Fitter Sales: removal from the showroom will be undertaken by the fitter themselves.
- 7.3 The Company is not responsible for installation
- 7.4 The customer is responsible for ensuring suitability and safe installation.

8. Liability

- 8.1 The Company is not liable for damage occurring during customer transport or installation.
- 8.2 Nothing in these Terms excludes liability for death or personal injury caused by negligence, or any liability that cannot legally be excluded.

9. Data Protection

Customer details are collected for invoicing, collection and record-keeping purposes only and handled in accordance with applicable data protection legislation.

10. Acceptance of T&C’s

Name:..... **Signature:**